

**To: Outback S3 Users**  
**From: Global Customer Care**

**Subject: S3 v3.48.4 Software Update**

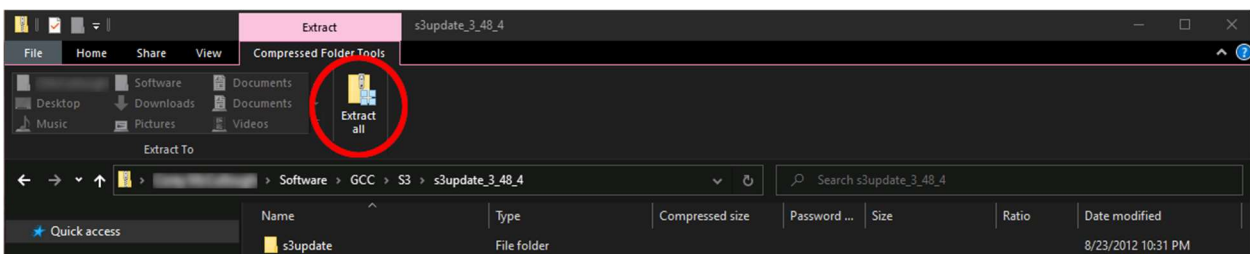
**Products Affected:** S3

**Scope:** This document provides software update installation instructions for the Outback S3

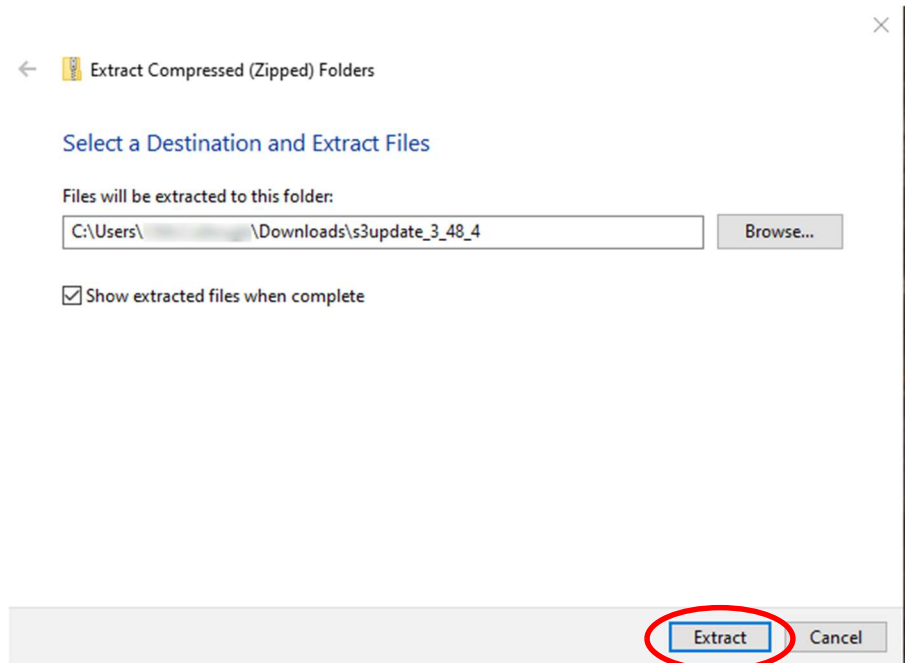
**Note:** Firmware v1.22 **must** be loaded before updating software to v3.45 or greater. Ensure the ECU is updated before updating the S3

### Installation Instructions

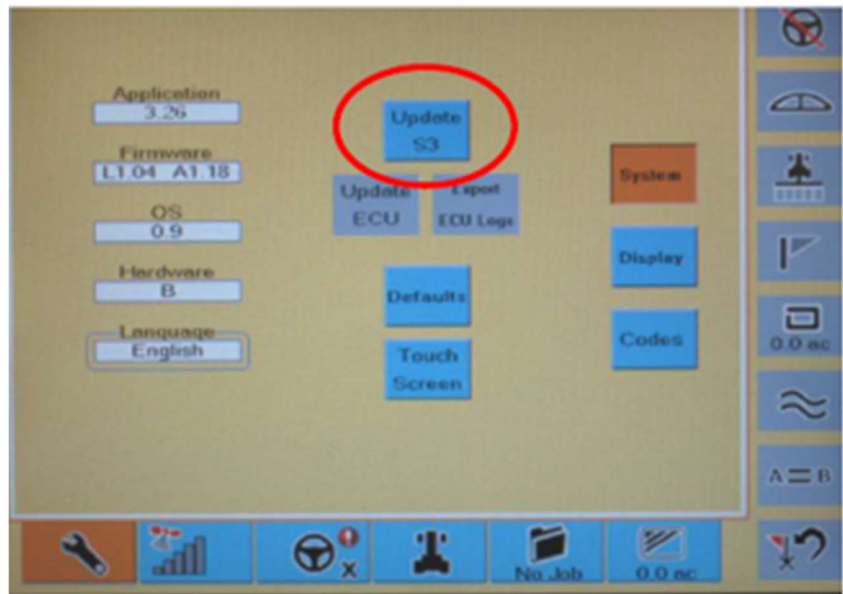
- 1) Open a web browser and go to [outbackguidance.zendesk.com](http://outbackguidance.zendesk.com)
- 2) Navigate to **Software > S3 Software > 3.48.4** to download the software
- 3) Click on the downloaded **s3update\_3\_48\_4.zip** when complete and the file will open
- 4) Select **Extract all** at the top of the screen



- 5) Note the folder to which the files will be extracted and click **Extract**



- 6) Copy the **s3update folder** onto the root of an empty USB drive (ensure the folder is named s3update)
- 7) Insert the USB drive into a powered **on S3**
- 8) Touch the **Wrench icon > System**. When the USB drive is recognized to have an update available, the **Update S3 button** will turn blue



- 9) Touch the **Update S3 button** and wait for the update to complete. After loading, a manual reboot may be necessary if the S3 does not reboot after 5 minutes
- 10) Verify a successful update by checking the Application version has been changed to v3.48.4